

ANNUAL REPORT

Jul-2021 to Jun-2022

**Cat-D Hospital
Mola Khan Sarai, SW**



CONSULTANCY SERVICES FOR PROVISION OF HOSPITAL SERVICES AT HEALTH FACILITIES
(CATEGORY-D HOSPITALS) IN MERGED DISTRICTS OF KHYBER PAKHTUNKHWA THROUGH
PUBLIC-PRIVATE PARTNERSHIP

Medical Emergency Resilience Foundation (MERF)

www.merf-pakistan.org

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1. Executive Summary

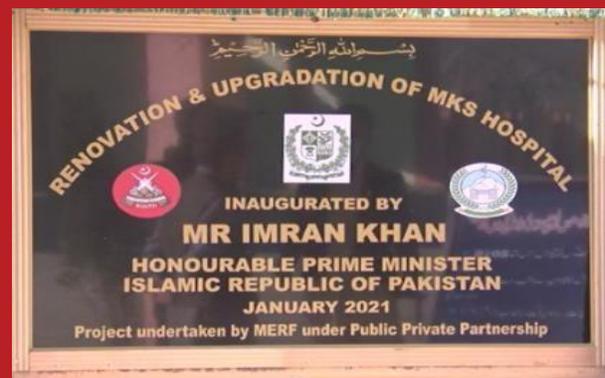
The Government of KP under its initiative to provide quality healthcare services to the public under its health policy has engaged private sector organizations in health service delivery through KP Health Foundation on Public Private Partnership Model. The KP-HF is mandated to promote and enable the development of innovative health care delivery models to achieve policy objectives of Government of Khyber Pakhtunkhwa to improve coverage through various means of Public Private Partnership for health care service delivery.

Under this initiative, 06 hospitals located in NMDs were outsourced to private sector organizations on PPP model through competitive bidding process undertaken by KP-HF. Cat – D, Mola Khan Sarai (MKS) has been outsourced to MERF along with 03 other hospitals in NMDs under this initiative. The contract for the hospital which requires operationalization, management and provision of healthcare services was signed on June 26, 2020 as part of tripartite agreement with KP-HF and Health Department, KP.

Cat. D hospital, Mola Khan Sarai was only providing general OPD services before handed over to MERF. Being an old building with poor construction and lack of adequate maintenance over the years, the infrastructure of the hospital was in a very poor condition. The hospital is located in a small town of tehsil, “Serwakai” of South Waziristan with approximate catchment population of around 60,000-70,000 persons. Total distance from Peshawar to the hospital is round about 550 Km which is around 8 hours’ drive. Limited facilities like availability of Electricity, Banks, markets, harsh weather conditions and remoteness of the area pose major challenges while providing services from the hospital.

Since the hospital has been handed over to MERF, it has carried out various measures including renovation and rehabilitation of the infrastructure, provision of the Solar System, deployment of required HR, repair and installation of existing equipment, its provision of necessary medicines, consumables and equipment. Electronic Medical Record System (EMR), infection prevention (IP) & healthcare waste management (HCWM) system, M&E and quality assurance mechanisms and administrative measures have been implemented for smooth operations of the hospital and provide quality healthcare services to the local population.

45,154 consultations were done in various departments of the hospital. All the targets against the Key Performance indicators have been achieved, details of which have been provided in section 2. Supportive Units like Pharmacy, Laboratory, Diagnostic, Blood bank and HCWM remained fully functional during reporting period.



2. Summary of HMIS Data



Medical Staff

05 Specialists, 01 Dental surgeon and 10 Medical Officers including 02 Female Medical Officers, 35 Nurses and Paramedics are providing services in the hospital (MKS).



Accident & Emergency

5,052 patients treated in casualty department including 14 cardiac emergencies, 181% increase as compared to the annual target.



OPD Consultations

40,102 OPD Consultations (34% General & 66% Specialized OPD). OPD consultation increased by 68% as compare to the previous year.



Institutional Deliveries

381 Clean and safe deliveries conducted during the reporting period, 140% increase as compare to previous year.



MNCH Services

2,103 pregnant women received antenatal and postnatal care, 119% increase as compare to the previous year.



In-Door Services

2,951 patients admitted in various IPD departments. 60% increased as compare to the previous year.



Surgeries

1,284 Surgeries conducted including 139 Major surgeries, 159% increase as compare to the previous year.



Pathology

25,282 lab investigations conducted, 318% increase as compare to the previous year.



Diagnostics

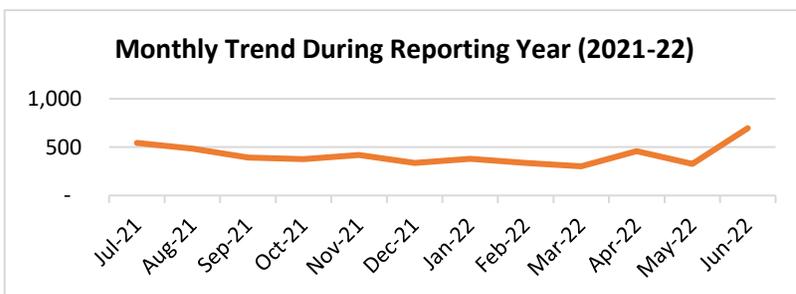
6,335 Diagnostics services including (3,604 X-rays, 2,128 U/S and 603 ECG) provided, 556% increase as compare to the previous year.

3. Service Delivery Data Analysis

With technical inputs along with provision of qualified and experienced Human Resource, Medicine and consumables, equipment, robust logistics support and monitoring of project activities; MERF successfully improved the service delivery at Cat-D Hospital Mola Khan Sarai - MKS, to a significant level as compared to the established baseline.

a) Accident and Emergency (A&E) Unit

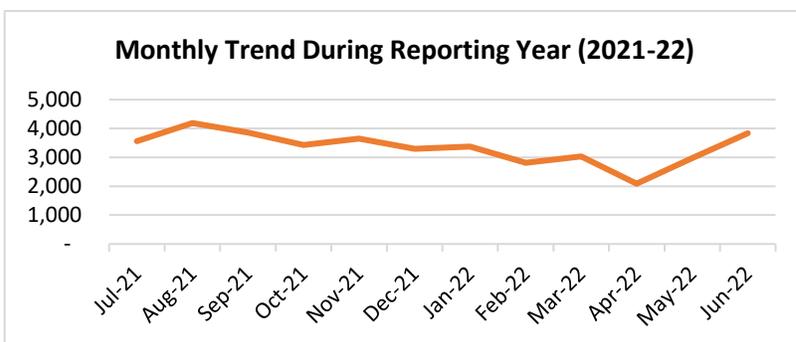
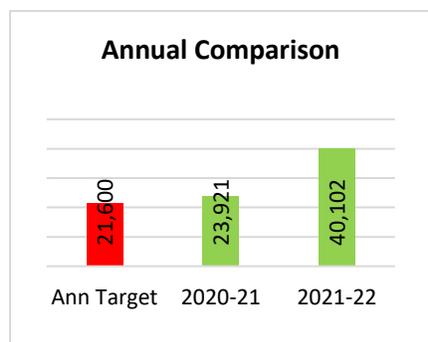
Fully equipped Accident and Emergency unit continued to provide round the clock services and managed 5,052 cases under the supervision and management of qualified and trained staff. A&E cases dealt at Cat-D Hospital MKS have been increased by 181% as compared to the set target of 1,800 per year. The cases presented at the hospital emergency were mainly comprised of stroke, history of fall and trauma, acute infections, dog and snakebite, ischemic heart disease, fractures, firearm injuries, poisons and road traffic accident etc. Qualified and trained staff, working at A&E immediately identify and refer patients with serious complications requiring advanced investigations and management at tertiary care level hospital were referred to Tank and DIK after stabilization.



b) OPD Consultations

During the accounting period MERF provided OPD services through general and specialist clinics at Cat-D Hospital MKS, and conducted 40,102 (49% male, 51% female) OPD consultations out of which 15% were children under five years of age. Out of 40,102 OPD consultations, 66% (26,515) patients were attended by the specialists whilst remaining 34% (13,587) by general physicians at general OPD clinics. OPD consultations at Cat-D Hospital MKS, have been increased by 86% to the assigned target of 11,700 / year.

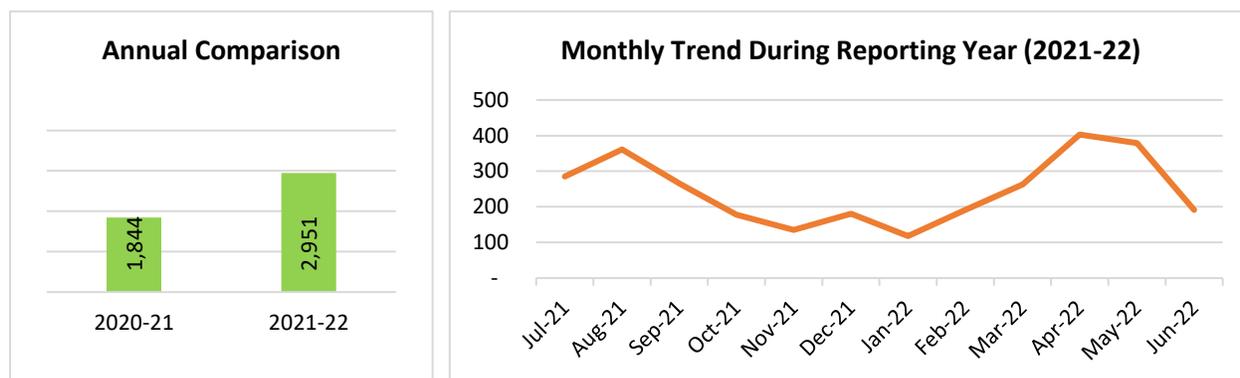
Following graphs shows current vs previous year progress and monthly trend of OPD consultations during the reporting period.



c) Indoor Patient Services

The inpatient department is fully equipped with modern medical equipment's and offering free cost service to all the patients who choose this HF for treatment.

During the reporting period, 2,951 patients were admitted in the wards who received treatment under different specialties functional at the hospital. The wards were fully equipped & staffed to provide round the clock services to the admitted patients. Consultants/Specialists conducted morning & evening rounds to closely supervise management of the admitted patients. In face of the harsh weather conditions, proper insulation of the wards along with adequate heating system was ensured to provide a comfortable environment for admitted patients.

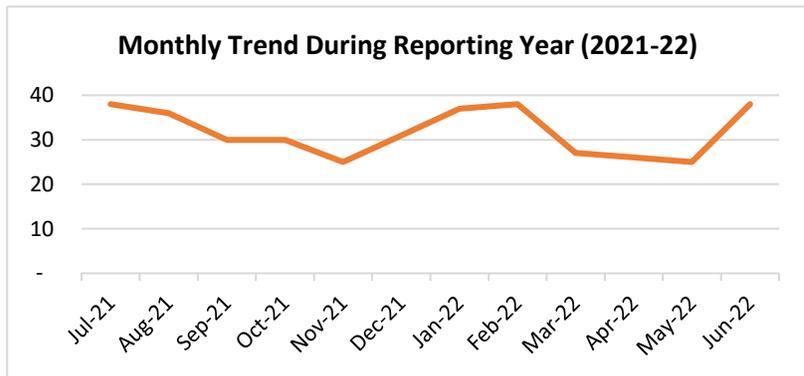
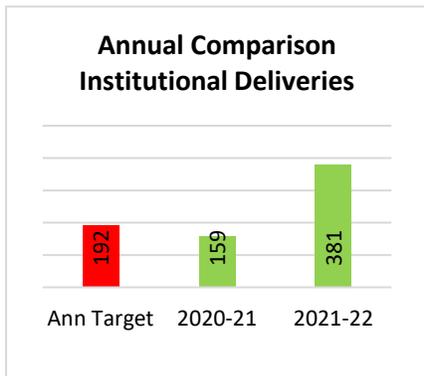
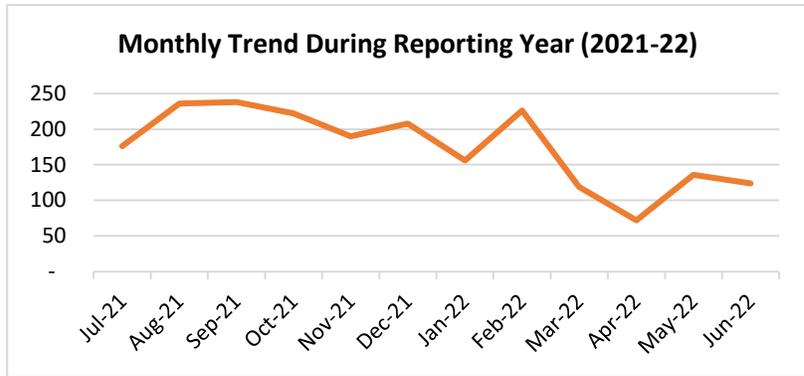
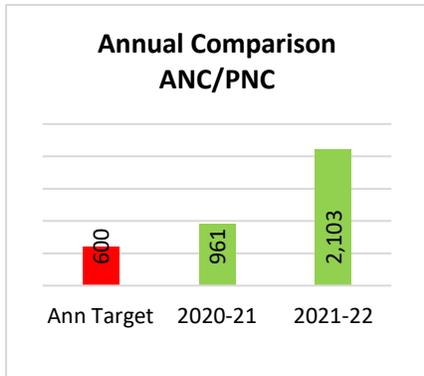


d) Maternal and Neonatal Child Health Services (MNCH)

Cat – D hospital, Mola Khan Srai, started providing Comprehensive Emergency Obstetric Care (CEmOC) services through trained and qualified staff including gynecologist, female medical officers and nursing staff, LHV's and trained birth attendants. The MNCH unit is equipped to comply with MHSDP standards. Ante and postnatal care clinic, supported by a 24/7 Labor Room and round-the-clock availability of obstetrical surgical team cater planned and emergency complicated obstetrics cases including C-sections & Hysterectomies. During the reporting period the unit conducted 2,103 antenatal and post-natal visits and conducted 381 clean and safe deliveries, including 12 C-Sections.

Patients admitted in Obs/Gyn for Labor pain, ante-partum hemorrhage (APH), post- partum hemorrhage (PPH), and retained product of placenta. Complications treated were mainly APH, PPH, obstructed labour, multiple gestation, Eclampsia/pre-eclampsia, Pregnancy induced hypertension (PIH), Anemia, D & C and E & C done for IUDs and retained placentas.

Below graph shows monthly trend and annual progress of ANC/PNC visits and institutional deliveries conducted in Cat-D hospital MKS.



e) Neonatal Unit

Neonatal care unit at Cat - D Hospital, Mola Khan Sarai, is equipped with baby incubators, patient monitors, phototherapy machines and radiant warmers. Qualified and trained medical officers and nursing staff has been deployed and providing round the clock services for the admitted critically ill children under the supervision of Pediatrician. 31 new born delivered at hospital were admitted for neonatal care. All of them were discharged after keeping for observation and providing required nursery care.



Neonatal unit at Cat-D hospital MKS

f) Immunization

During the reporting period, 975 vaccination shots were provided to children under 5 years and women of reproductive age for vaccine preventable diseases included in the Expanded Programme on Immunization (EPI). 106 children have been vaccinated against BCG, 248 against Polio, 160 against Penta, 172 Measles and 289 women received TT vaccination as per EPI schedule in the reporting period.

g) *Surgical Services*

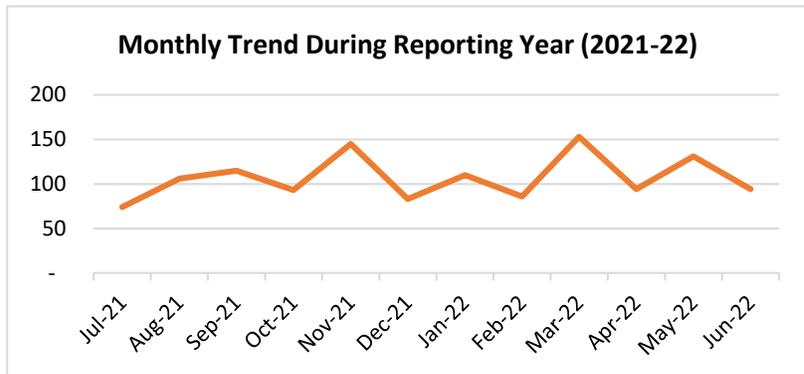
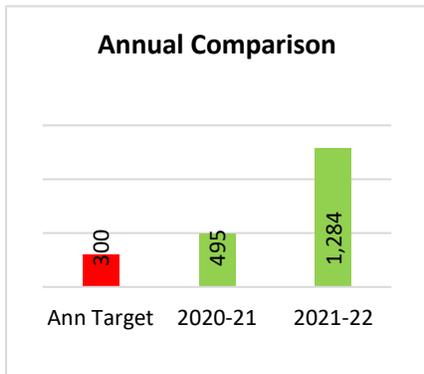
Operation Theatres (OTs), fully equipped with all the necessary OT equipment, medical and non-medical items required for conducting surgeries continued to provide free of cost services during this period and a total of 1,284 Surgeries were performed including 139 major & 1,145 minors.

Details of surgeries routinely done are appendectomy, cholecystectomy, hernia repair, hemorrhoidectomy, Laparotomy and other general surgical procedures.



General Surgeon conducting Hernia Repair Surgery

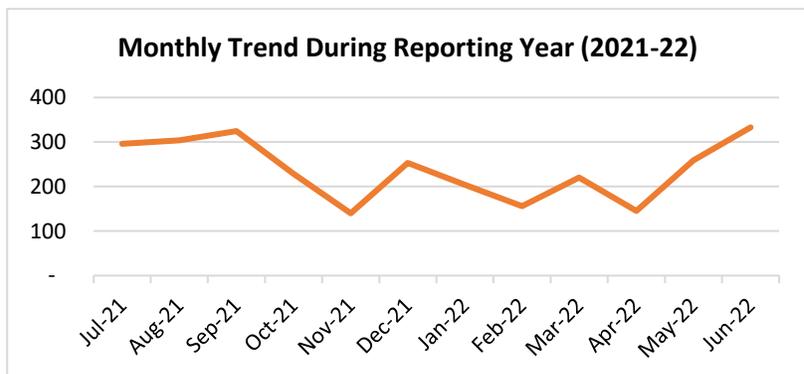
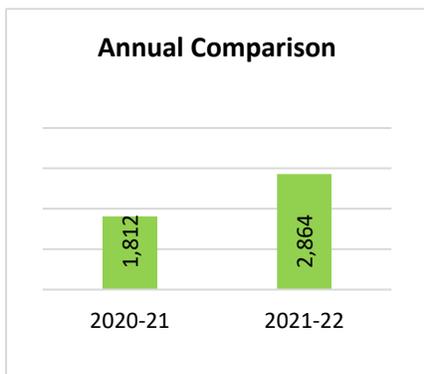
Following graphs depicts monthly trend surgeries performed during the reporting period.



h) *Dental Services*

Well-equipped dentistry unit under the supervision of a qualified dental surgeon and experienced staff, continued to offer free of cost dentistry service to the local population. During the reporting period, the unit managed 2,864 patients. All Patients are routinely screened for HIV, hepatitis B & C virus before dental procedures.

Below graphs shows annual progress and monthly trend of dental services.

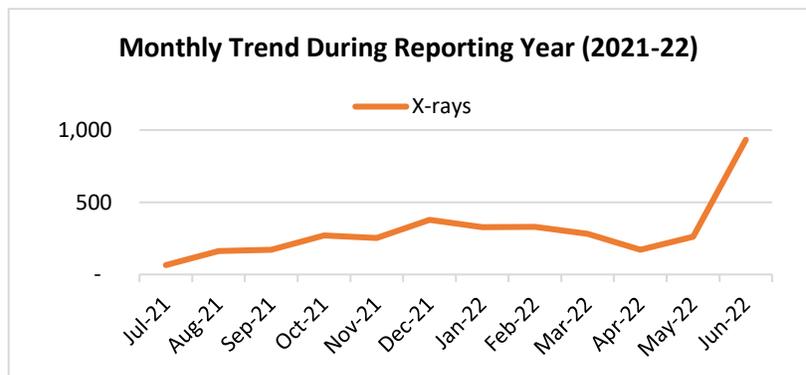
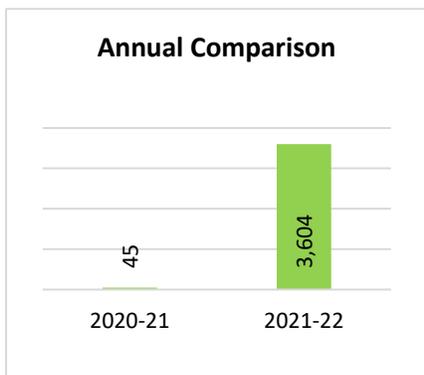
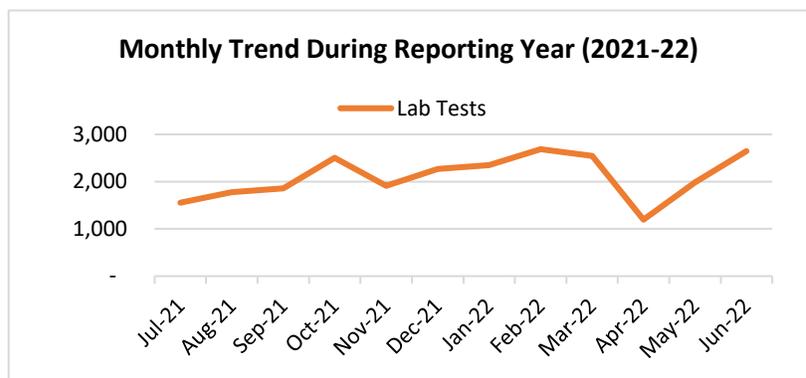
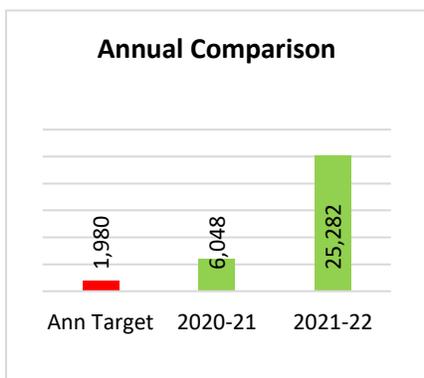


i) *Diagnostic Services (Lab & X-Rays)*

The Hospital offered round the clock Lab and X-Ray services to outdoor, indoor patients and patients attending A&E department. The hospital laboratory is equipped with all the necessary equipment and other lab items as per MHSDP. During the reporting period, 25,282 lab investigations and 3,604 X-Ray were performed.



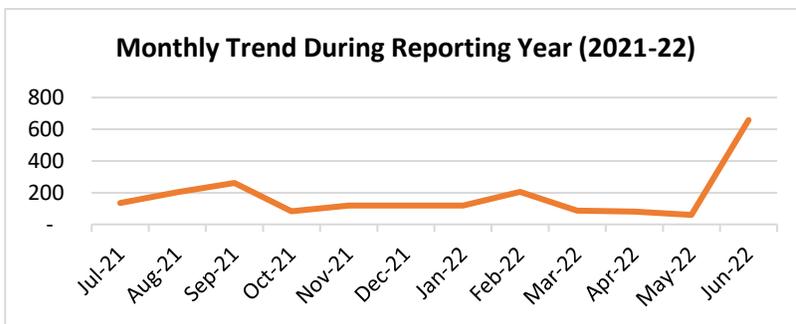
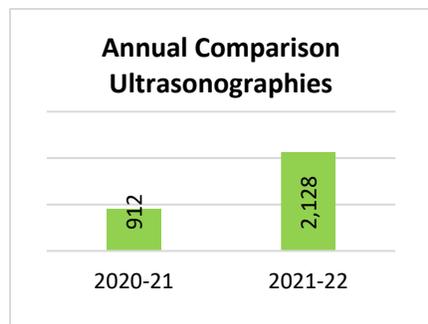
Clinical laboratory – Cat-D Hospital MKS



j) *Ultrasound services*

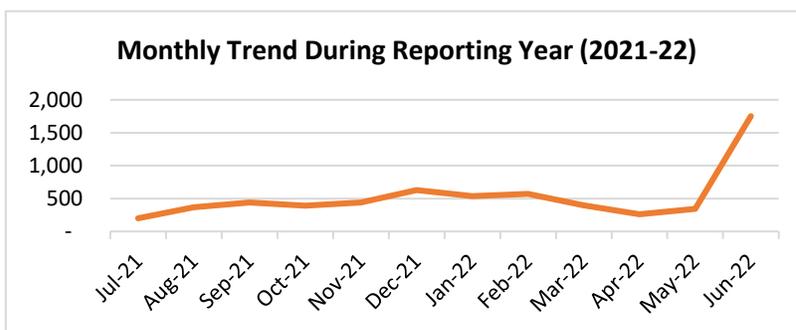
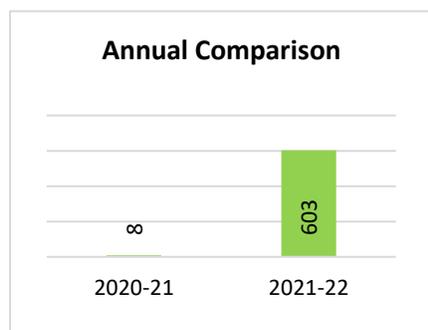
The diagnostic unit of the Cat-D Hospital MKS, offered ultrasound services through qualified and well experienced staff for obstetric as well as for general patients requiring information for diagnosing and treating a variety of diseases and conditions. The unit is equipped with three up-to-date ultrasound machines and 2,128 ultrasound scans were performed in the reporting period.

Monthly trend and annual progress of diagnostic services can be seen in the following graphs.



k) *Electrocardiography (ECG)*

During the reporting period 603 ECGs were conducted to diagnose and confirm cardiac abnormalities in the suspected patients. Cat-D Hospital MKS is one the few hospitals in the newly merged districts providing cardiac emergency services, during the reporting period the HF continued to provide ECG services through qualified and trained staff to patients requiring the services.



l) *COVID-19 Services*

Cat-D Hospital MKS has been actively providing services to Covid-19 suspected and confirmed patients since the start of the pandemic. All the suspected patients attending Cat-D hospital are entertained at a designated screening point and triage. During the reporting period 3,429 samples were taken while 5,633 1st doses and 2,450 2nd doses of Covid-19 vaccines are administered to Health care workers, citizens and armed forces. Due to no mobile network facing issues in registration for vaccine.

m) *Vertical Programs*

Malaria Program

During the reporting year, 1,684 suspected malaria patients visited the Hospital and among them 101 were confirmed with microscopy.

Tuberculosis Program

Among the patients visiting the Out-patients Department, 133 were suspected of Tuberculosis. 11 patients were confirmed with microscopy.

Hepatitis Screening and Treatment

3,360 patients were screened for Hepatitis B & C and HIV and among them 38 cases of Hepatitis B and 21 cases of Hepatitis C were positive with RDTs and have been referred for confirmation by PCR method.

4. Pharmacy

Cat-D Hospital MKS, has a central warehouse and two satellites pharmacies, one for OPD and IPD, and other for accident & emergency unit to provide free of cost medicine to all the patients visiting hospital. Major bulk of medicine supplies are stored in the main warehouse, from where this medicine distributed to the satellite pharmacies on demand. All the pharmacies and warehouses are connected through Medicine and logistics management information system (MLMIS), in order to track inventory, through which stock can be easily managed. MLMIS prevent stock outs and expiration of drugs. Complete record from preparing purchase requests to end user consumption is available with few clicks. Warehouse and all the pharmacies use standard pharmacy protocols i.e., Temperature record, physical stock counts, pest control etc.

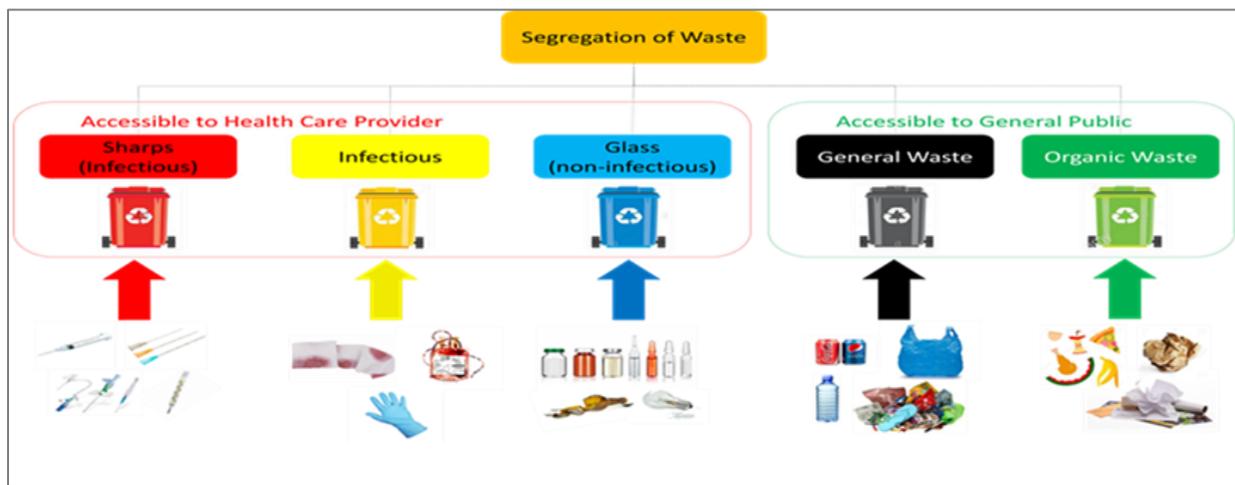


Central Warehouse Cat – D Hospital Mola Khan Sarai

5. Infection Prevention (IP) & Healthcare Waste Management (HCWM)

MERF through its detailed policies and procedures and systems in place ensures that all the hospital facilities, equipment and supplies are kept clean and safe for patients, attendants, visitors and staff. Strict policies and protocols are in place for disinfection and cleaning of medical equipment, special areas like OT, Emergency Ward, Labor Room, Dressing Room, Lab and other areas in the hospital. MERF maintains a team of cleaners at the hospital who are trained and equipped with sufficient tools and materials to ensure cleanliness of the hospital all the time.

MERF implementing medical health care waste management policies that ensures hospital waste management with segregation of waste into clinical and non-clinical waste through five color coded bin system. The concerned staff are properly trained in collection, segregation of waste at source, storage, transportation and disposal.



6. New Initiatives

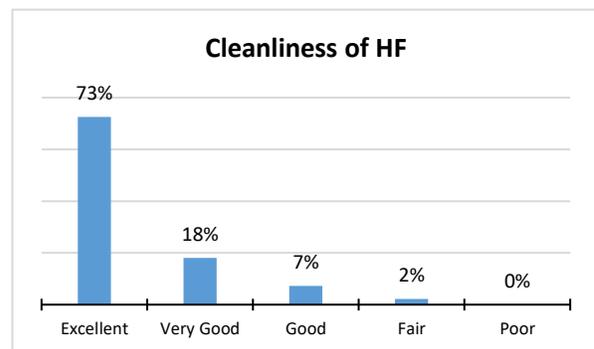
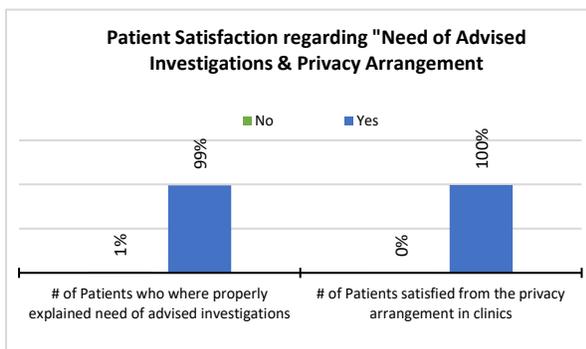
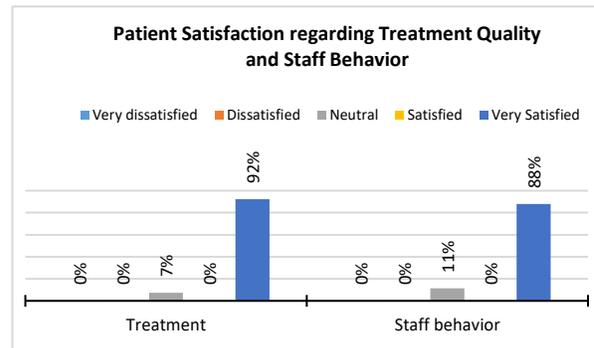
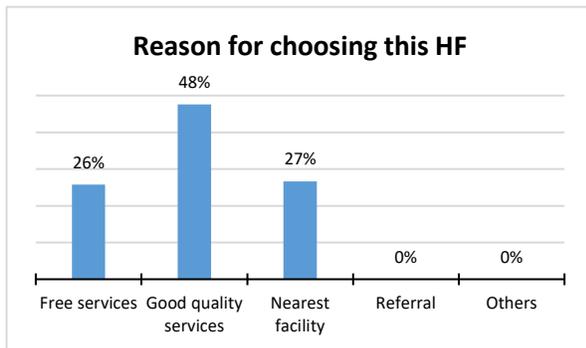
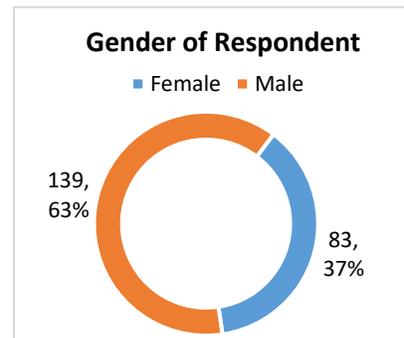
Nutrition Stabilization Center (NSC)

5 Bedded nutrition stabilization center started by MERF at DHQ MM. it is for purpose of treatment of malnourished children. Child with protein calories malnutrition (PCM), Kwashiorkor & Marasmus child's are admitted here.

7. Monitoring and Evaluation

Patient Exit Surveys

A total of 222 patients/attendant of age 15 years or above were interviewed to determine the satisfaction levels. Among them 139 were male and 83 were female respondents. The respondents showed an overall satisfaction level with 92% respondents being satisfied from the treatment quality and 88% with staff behavior. The finding regarding other parameters is given below.



Action log Tracker and Complaint Response Mechanism

During the last Year, Action log Tracker and community Response mechanism developed which help the hospital administration to timely manage the Action needed for better performance highlighted during official visits, furthermore community Response Mechanism help community to contact hospital administration for their complaints and solution of issues.

Complaint boxes installed in every department of hospital while complaints record maintained.

8. Trainings and Assessments

About 5 CME and training sessions organized by consultants of MKS hospital in the last quarter and attended by staff doctors and paramedics. CME sessions organized such as nursing care of the patient, how to care for newborn, Antenatal and post-natal care of the patient, how to resuscitate newborn, Basic Life Support training, I.V cannulation, Management of trauma patient, Infection prevention and control and Hospital waste management.



Session on IPC

9. External Monitoring and Visits

During the last Year many high officials visited the hospital. These delegations were received by Health Manager and presented brief history of hospital and services available during the hospital visit. Various Government, Armed forces and public sector officials have visited the hospital and all of them were seem satisfied with the services offered at the hospital and appreciated the staff.



District Administration visit

10. Human Resource Recruitment and Deployment

Due to remoteness of the area and security concerns, finding appropriate human resource specially specialist and female staff is very challenging, however, MERF using multiple recruitment processes including advertisement, head-hunting and its existing CV bank has managed to fill almost all the budgeted positions. For effective HR management, bio-metric attendance mechanism has been installed at the facility level. Similarly, duty rosters have been developed to ensure availability of relevant staff in the relevant shifts. During the reporting period, following staff was hired by MERF and deployed at Cat – D Hospital MKS.

S.No	Key Staff	Budgeted Positions	Filled Positions
1	Health Manager	1	1
2	Logistics Manager	1	1
3	Finance Manager	1	1
4	Physician	1	1
5	Surgeon	1	1
6	Gynecologist	1	1
7	Pediatrician	1	1
8	Anesthetist	1	1
9	MO	8	8
10	WMO	2	2
11	Dental Surgeon	1	1
12	Charge Nurse	9	7
13	Clinical Technician (Radiology)	4	3
14	Clinical Technician (Dental)	1	1
15	Clinical Technician (Pathology)	4	4
16	Clinical Technician (Pathology) for Blood	2	2
17	Clinical Technician (Surgical)	5	5
18	Clinical Technician (Anesthesia)	4	4
19	Clinical Technician (EPI)	2	2
20	Lady Health Visitor-LHV	4	4
21	Senior Pharmacist	1	1
22	Pharmacy Technician	3	3
23	Computer Operator	7	6
24	Store Keeper	1	1
25	Driver	3	3
26	Dai/Aya	4	4
27	Ward Orderly	5	5
28	Chowkidar	5	5
29	Mali	1	1
30	Washer man	2	2
31	Sweeper	14	14
Total		102	102

11. Problems Encountered and Actions Taken

- *Limited availability of electricity*

Power / transmission lines from WAPDA are available, however electricity provision is only for 4-6 hours in 24 hours. Voltage is not sufficient enough to operate heavy equipment like X-ray machine. Although MERF has made alternative arrangements including repairing existing generator and installation of solar system, however, the alternative arrangements have their own limitations. Therefore, un-interrupted power supply is a dire need for smooth operations of the hospital.

- *Poor and damaged Infrastructure of the hospital*

The infrastructure requires major rehabilitation and renovation. Current infrastructure continuously requires repair work, resulting in additional financial resources requirement.

- *Difficulties in HR especially female and specialist positions*

Due to unavailability of local qualified HR, remoteness of the area as well as security concerns, it is very challenging to find and retain suitably qualified HR especially female nurses, medical officers and specialists.

- *Security Concerns*

Although the LEAs have brought normalcy to the region after being affected due to years of militancy and related, staff from other regions have still security and safety concerns on working in the area.

- *Operational Challenges*

Due to its remote location, there are unique operational challenges that are faced while implementing the project activities.

12. Progress Report against Key Performance Indicators

Progress Report against Key Performance Indicators							
Thematic Area	Sub-Thematic Area	Key Performance Indicators	Baseline	Target	Achievement	Means of Verification	Frequency
Facilities Management	Basic Amenities	Power (Presence of backup generator or Solar System)	2Hr a day	100% (24/7)	100%	Observation	Periodic
		Safe Drinking water	Partially Available	Yes (100%)	100%	Observation	Periodic
		Availability of clean toilets for Male and Female staff/patients in every block/department.	Partially Available	Yes (100%)	100%	Observation	Periodic
		Telephone Phone line/Inhouse intercom system.	No	Yes (100%)	100%	Observation	Periodic
		Access to computer with internet connection.	No	Yes (100%)	100%	Observation	Periodic
		Ambulance Service	No	Yes (100%)	100%	Observation	Periodic
		Availability of the Drainage System	Partially Available	Yes (100%)	100%	Observation	Periodic
	Basic Equipment	Availability of bio-medical and surgical equipment	Partially available. Equipment were there but not functional at all.	Yes (100%) As per list all in working condition.	100%	Asset and inventory record/Report	Monthly
		Other equipment including office and IT equipment	Partially available. Equipment were there but not functional at all.	Yes (100%) As per list all in working condition.	100%	Asset and inventory record/Report	Monthly
		Furniture	Partially Available	Yes (100%) As per list all in working condition.	100%	Asset and inventory record/Report	Monthly
		CCTV	No	Yes (100%) As per list all in working condition.	100%	Asset and inventory record/Report	Monthly
		Proper lighting and Ventilation	No	Satisfactory	100%	Observation	Periodic
	Hygiene and Waste Management	Regular Sterilization of Instrument/equipment	Partially Available	Yes	Yes	Observation	Periodic
		Storage and safe disposal of infectious and other wastes such as sharps	Not available	Yes	Yes	Observation	Periodic
		Availability of Disinfectant	Not available	Yes	Yes	Observation	Periodic

		Sharps box/container	Not available	Yes	Yes	Observation	Periodic
		Soap or hand disinfectant, Latex gloves, masks and sterilizers	Not available	Yes	Yes	Observation	Periodic
		Cleanliness of facility	Very Poor	Yes	Yes	Observation	Periodic
		Availability of Incinerators for disposal of bio wastes	Not available	Yes	Yes	Observation	Periodic
Human Resource Management	Filled Posts	All sanctioned/proposed posts filled	No	100%	100%	HR record	Monthly Attendance Record
	Specialist	Essential specialists filled as per proposed posts	No	Yes	Yes	HR record	Monthly Attendance Record
	Bio metric staff attendance System	Bio metric attendance System	Not available	Yes	Yes	Observation	Periodic
	Staff Presence	Availability of clinical staff as per duty roster	No	100%	100%	Staff duty Roster, biometric record	Periodic
		Availability of all support staff	No	100%	100%	Staff Payroll/Bio Metric Attendance	Monthly Attendance Record
	Up to date Credentials	All required credentials are up to date for doctors (PMDC registration and experience certificates).	NA	Yes	Yes	HR record	Periodic
		All required credentials are up to date for nurses Diploma/Experience. Relevant registration.	NA	Yes	Yes	HR record	Periodic
		All required credentials are up to date for mid wives / LHV.s.	NA	Yes	Yes	HR record	Periodic
	CME (Quality Care) Continuing Medical Education	CMEs Session conducted (All relevant Staff trained on Protocols and Guidelines for Clinical Case Management, EmOC, Infection Prevention, Infectious Diseases and Waste Management.)	NA	Yes	Yes	CME sessions Records	Periodic
	Staff Leave Management	For all staff	Not available	100%	100%	HR record	Monthly Attendance Record
Service Delivery Management (Clinical Services / Clinical Quality)	Medicines	Essential Medicines (Available as per MERF standard list)	Not available	100%	100%	Stock Record/LMIS system	Monthly
	Lab Services	Lab tests offered (As Per MHSDP Standard)	Not available	100%	100%	EMR reports	Periodic
		Lab Equipment maintenance	No	Yes	Yes	Observation	Periodic
	OT Services	All required services provided / procedures performed (Available as per MHSDP standard and as per annexure list)	Not available	Yes	Yes	Observation	Periodic

	Blood Bank Services	Availability of Blood Bank in vicinity.	Not available	Yes	Yes	Observation	Periodic
	Emergency Services	All required lifesaving services provided / procedures performed	Partially Available	Yes	Yes	Observation, EMR record, Emergency registers	Periodic
	Monitoring and Supervision	Regular monitoring of services	Not available	Regular visit from Country Office, Third Party Evaluation, Monthly and Quarterly reporting	Yes	Monitoring Report/Routine Reporting/Self Reporting (DHIS monthly report)/Third Party Evaluation Report	Periodic
		Complaint Management System	Not available	yes	Yes	Observation/display of complaint box, catalog for complaints	Periodic
Implementation of Vertical Program	Family Planning Services	Guidelines on family planning	Not available	Yes	Yes	Observation	Periodic
		Space available for FP counselling	Not available	Yes	Yes	Observation	Periodic
	MNCH services	Guidelines on MNCH	Not available	Yes	Yes	Observation	Periodic
		Space available for MNCH counselling	Not available	Yes	Yes	Observation	Periodic
	EPI Services	Guidelines on EPI and Vaccines	Not available	Yes	Yes	Observation	Periodic
		Space available for EPI	Yes	Yes	Yes	Observation	Periodic
	Tuberculosis (TB) Services	Guidelines on TB	Not available	Yes	Yes	Observation	Periodic
		Space available for TB counselling	Not available	Yes	Yes	Observation	Periodic
	Dengue / Malaria Services	Guidelines on Dengue / Malaria	Not available	Yes	Yes	Observation	Periodic
		Space available for Dengue / Malaria	Not available	Yes	Yes	Observation	Periodic
Health Management Information System (HMIS)	General Services	Electronic Medical Record System	Not available	Yes		Observation, EMR reports	Periodic
		Average Daily OPD Attendance	14	75	167	OPD Register, EMR	Monthly
		Bed Occupancy Rate (monthly)	0	15%	63%	Daily Bed Statement Register, EMR	Monthly
		Average daily emergency service Utilization	1	5	14	Emergency Register, EMR	Monthly
	Clinical services	Number of Surgical Procedures (minor + major) Performed (monthly)	1	25	161	OT Register, EMR	Monthly
		Percentage of Hospital Death Among Admitted Patients	Not available	<5%	0.2%	Admission File, EMR, mortality register	Monthly
	Diagnostic	Monthly Lab Services Utilization	0	165	3,160	Lab Register, EMR	Monthly
		Monthly Diagnostic Services Utilization (X-ray, Ultrasound, ECG)	0	175	792	X-Ray, ECG, Ultrasound Registers, EMR	Monthly
	EPI	Percentage of Full Immunization Coverage	0	27%	23%	EPI Register	Monthly

		Penta immunization coverage	0	35%	16%	EPI Register	Monthly
	Emergency maternal Obstetrical Services (EmOC)	Number of Antenatal Care (ANC) visit (Monthly)	1	50	209	MNCH Register, EMR	Monthly
		Number of Normal Delivery Performed (Monthly)	0	15	46	Labour Room Register, EMR	Monthly
		Number of Caesarean section performed (Monthly)	0	1	2	Labour Room Register/OT Register	Monthly
		Percentage of New born Case Fatality in Health Facility	Not available	<5%	0.3%	Labour Room Register	Monthly
	Other records	DHIS/ HMIS Reporting Compliance	Not available	100%	100%	Monthly DHIS Report	Monthly
		DHIS/ HMIS Reporting timelines	Not available	100%	100%	Monthly DHIS Report	Monthly
		DHIS/ HMIS Reporting completeness	Not available	100%	100%	Monthly DHIS Report	Monthly
		DHIS/ HMIS Reporting accuracy	Not available	90%	95%	LQAS Record	Quarterly

MERF aims to save lives in times of crisis and help rebuild the shattered health services structure in the country during natural disasters, conflict and disease or health system collapse



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